The Co-Operative Bank of Rajkot Ltd.

Multi State Co-Operative Bank

Raj Bank

Job Description for Software Support Engineer

We are looking for Software Support Engineer who will be part of the cross-functional horizontal team and work on providing CBS related support along with employee experience-related data to support business reporting and analytics. The role will take care of but will not be limited to supporting employees regarding their queries related to CBS, further it would also include database development, data ingestion and computing, testing, maintenance, and delivery of software modules and quality reusable datasets for ongoing enhancement initiatives. The position requires regular engagement with relevant business stakeholders and technology teams to ensure timeliness and quality delivery of employee experience data.

Job Roles and Responsibilities:

- Support as helpdesk member to Bank Users for Core Banking Software.
- To develop, expand and optimize the data pipeline architecture under Bank's data and analytics platform.
- Design, create and maintain optimal data pipelines.
- Discover the data acquisition opportunities, analyze, and optimize data sourcing with analytics team to ensure the quality data.
- Prepare metadata and ingest data from source to data warehouse following Bank's ingestion framework.
- Work with business analysts on data transformation and compute to prepare for advanced analytics and dashboarding.
- Work with stakeholders including the senior management, platform team, technology team and design teams to assist with data-related technical issues and support their data infrastructure needs.
- Develop analytics dashboards.
- Work with data and analytics experts to strive for greater functionality in our data systems.
- Support ad-hoc business analytics request and process automation tasks.

Educational Qualification Required:

- Minimum Qualification - Degree (and above) in Information Technology, Computer Engineering, Computer Science.
- Additional Preferred Qualification – Degree/ Certificate in Statistics/ Applied Mathematics/ Business Analytics, etc.

Experience:

- Minimum 2-3 years' experience of working in a similar role

Skills and Attributes Required:

- Experience with relational SQL and Non-SQL DB.
- Experience in ETL and/or data wrangling tools for big data environment.
- Knowledgeable on structured and unstructured data design/ modelling, data access and data storage techniques.
- Knowledge in data visualization tools like Tableau or other BI.
- Good communication skills – both written and verbal

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